



ETERNAL  
PAWS



## Quality Pet Cremation Services

Serving Pet Families and Veterinarians  
in Washington & Idaho

[www.eternalpawsllc.com](http://www.eternalpawsllc.com) | [info@eternalpawsllc.com](mailto:info@eternalpawsllc.com) | 509-237-1211

## Dear Local Veterinarian:

Veterinarians become such an integral part of the lives of pets and pet owners from the first day they bring home their new family member. Since you're the resource many turn to for any questions they have about their pet during its life, we wanted to let you know about the services we offer in the area for help with afterlife care. This way you can share our information with those who contact you for assistance after the passing of a pet, or in preparation for their afterlife care.

We are **Eternal Paws LLC** and we offer quality pet cremation services in Washington and Idaho with many local service areas. We offer pick-up service from area veterinarians, client's own homes, or they can come to us. Eternal Paws is a local family owned and operated pet crematory who delivers top notch customer service with a personal touch. With many pleased veterinarians, return customers, and word of mouth referrals since 2012 we are local and here to stay. We believe there's something special about small businesses working alongside other small businesses. To that end, we do our best to purchase our products locally and stay just a simple phone call away for you to get in touch with us.

## *OUR MISSION:*

**TO TREAT PEOPLE, PETS, AND PARTNERS WITH RESPECT,  
DIGNITY AND COMPASSION**

The connection that many people have with their family pet is sincere, we understand that they are another family member. We are inspired by the profound contribution that pets make in the lives of people and we love pets just as much. We're here to help those in our community plan for these hard moments ahead of time and support them during the end of their pet's life.

All pets are treated with respect, compassion and our cremations are guaranteed to be private, assuring that our clients will receive only their pets' remains. We use an ID tag tracking system which allows us to identify the pet through the entire process. We also specialize in quality custom urns for returning the remains to the pet owners.

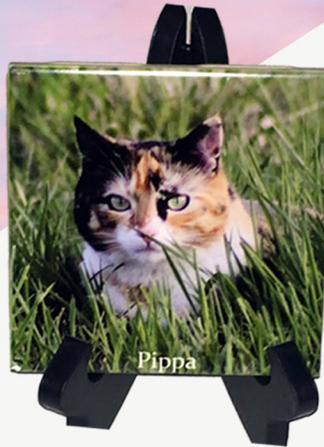
We would be honored to include you in our list of Preferred Veterinary Partners in the area. We provide pick-up and cremation services at these vet offices and the complete list of our current partners can be found on our website at [www.eternalpawsllc.com](http://www.eternalpawsllc.com). We showcase our veterinary partners here and will showcase your office as well. There's also a For Veterinarians information link where you can download an information packet. We build a long lasting, trusting relationship with our clients and our website includes the following to enrich those relationships: contact information, pictures of our urn options and grief resources for those interested, along with a pet memorial blog where we share our client's stories.

We consider it a privilege to partner with the very best veterinary clinics around and will do our part in each situation to make sure that your clinic and Eternal Paws are represented with high regard. Please feel free to call us to join us as one of our reputable providers and/or schedule a time to meet with us personally. In the upcoming weeks we will reach out to you personally, we look forward to meeting you and learning more about how we can come alongside you as a partner in providing quality service to local pet families.

Thank you,  
Your Eternal Paws Business Partners  
Brian & Susie Main, Ben & Jamie Simmons, Alex & Mary Benko  
509-237-1211



ETERNAL PAWS LLC.



UNIQUE CUSTOM URNS

HONOR YOUR SPECIAL COMPANION

509-237-1211  
www.eternalpawsllc.com  
info@eternalpawsllc.com

Quality Pet Cremation Services  
Family Owned and Operated  
Serving you from Spokane & Quincy

# WHOLESALE FEES

## OPTION A - Velvet Pouch

|                            |           |
|----------------------------|-----------|
| Category 1: 0 - 10 pounds  | \$125.00  |
| Category 2: 11 - 40 pounds | \$150.00  |
| Category 3: 41 - 70 pounds | \$175.00  |
| Category 4: 71 - 99 pounds | \$200.00  |
| Category 5: 100 pounds +   | \$225.00  |
| <i>Each pound over 100</i> | \$1.00/lb |



## OPTION B - "Trail to Heaven" Vase Urn

|                            |           |
|----------------------------|-----------|
| Category 1: 0 - 10 pounds  | \$175.00  |
| Category 2: 11 - 40 pounds | \$200.00  |
| Category 3: 41 - 70 pounds | \$225.00  |
| Category 4: 71 - 99 pounds | \$250.00  |
| Category 5: 100 pounds +   | \$275.00  |
| <i>Each pound over 100</i> | \$1.00/lb |



## OPTION C / D / G - Custom Urns w/ Nameplate

Paw Print / Picture Tile\* / Laser Etched

|                            |           |
|----------------------------|-----------|
| Category 1: 0 - 10 pounds  | \$200.00  |
| Category 2: 11 - 40 pounds | \$225.00  |
| Category 3: 41 - 70 pounds | \$250.00  |
| Category 4: 71 - 99 pounds | \$275.00  |
| Category 5: 100 pounds +   | \$300.00  |
| <i>Each pound over 100</i> | \$1.00/lb |

\*please email a large picture to [info@eternalpawsllc.com](mailto:info@eternalpawsllc.com)



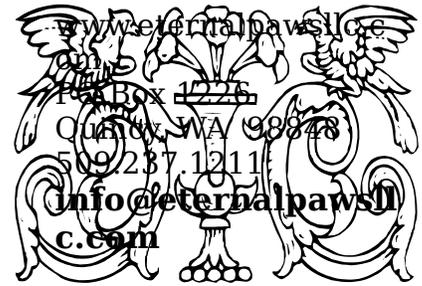
## Communal Cremation - Priced Per Pet w/ NO ID tag

|                            |           |
|----------------------------|-----------|
| Category 1: 0 - 10 pounds  | \$50.00   |
| Category 2: 11 - 40 pounds | \$75.00   |
| Category 3: 41 - 70 pounds | \$100.00  |
| Category 4: 71 - 99 pounds | \$125.00  |
| Category 5: 100 pounds +   | \$150.00  |
| <i>Each pound over 100</i> | \$1.00/lb |

**Pet ID #**



**Eternal Paws, LLC**  
*Respect ~ Dignity ~ Compassion*  
Quality Pet Cremation



**Cremation order and release**

**DATE:** \_\_\_\_\_

**CLINIC NAME:** \_\_\_\_\_

**CONTACT INFORMATION:** \_\_\_\_\_

**NAME OF OWNER:** \_\_\_\_\_

**PET'S NAME:** \_\_\_\_\_

**BREED:** \_\_\_\_\_

**WEIGHT:** \_\_\_\_\_

**Category 1 0-10 lbs.**

**Category 2 11-40 lbs.**

**Category 3 41-70 lbs.**

**Category 4 71-99 lbs.**

**Category 5 100 and up**  
+1.00 per lb. over  
100 lbs.

\_\_\_\_\_  
**\*Signature & Date: Release of Above Pet**

\_\_\_\_\_  
**\*Signature & Date: Receiving/Returning Remains of Above Pet**

*Write Engraving Order In Box  
(Ordered exactly as written)* →

*Write Engraving Order In Box  
(Ordered exactly as written)*

**OPTION A (Velvet Scatter Pouch)**

**OPTION B (Vase Urn)**

**OPTION C (Wood Urn w/ Clay Paw Print )**

**OPTION D (Wood Urn w/ Tile Picture)**

Picture emailed? Yes \_\_\_ or No \_\_\_  
date

**OPTION G (Wood Urn w/Laser Engraved Picture)**

Picture emailed? Yes \_\_\_ or No \_\_\_  
date

**Additions** \_\_\_\_\_

CREMATION FEE (see fee sheet) \_\_\_\_\_

HANDLING FEE (if applicable) \_\_\_\_\_

ADDITIONS (if applicable) \_\_\_\_\_

TAX (if applicable) \_\_\_\_\_

**TOTAL** \_\_\_\_\_

PAID \_\_\_\_\_

At Eternal Paws we strive to meet or exceed customer expectations. One of our primary goals is to have systems in place that prevent any mix ups and insure that each pet owner receives their own pets remains back. We consider it a privilege to partner with the very best veterinary clinics around and will do our part in each situation to make sure that your clinic and Eternal Paws are represented with high regard. Below are a few pointers to help us all be the best we can at what we do, care for pets.

- 1) We provide marketing materials encouraging pet owners to plan for cremation ahead of time. Our hope is to make it an easier time for the pet, the owner, and you. You are welcome to show them the provided pictures of the urn packages or send them to our website to view the options as well. Having a plan prior to euthanasia is helpful for everyone. We don't offer euthanasia services, only cremation.
- 2) Insure private cremations are properly identified. Record ID tag number on carbon order form and manila colored paper body bag tag. Place metal ID tag on pets FRONT paw, close to their paw pads, NOT up high on their leg. This prevents the tag from being frozen under their leg and helps us insure ID numbers match paperwork before cremation.
- 3) Please remove ALL clothing, collars, catheters and any toys or blankets. We are not permitted to have anything in the incinerator but pets. Removing these items from frozen bodies is often not possible without thawing the body out first. Metal pieces from collars or clothes, etc. get caught in the processor blades which is expensive to repair.
- 4) For custom urns that require pictures: a digital copy is best. They can email the picture to [info@eternalpawslc.com](mailto:info@eternalpawslc.com) please include the pets name and the clinic name. Keep the file original size rather than allowing the computer to send a smaller file.
- 5) Blue paper bag tags are for communal cremations. Pet owners will not receive remains back, no metal ID tags are used, and we don't offer clay paw prints for communal cremations. We offer communal cremation as a dignified option to the veterinary offices whom we serve on a regular basis and are picked with private cremations.
- 6) If the client wants a clay paw print for a private cremation, please make sure it is checked off on the carbon order form and the manila paper body bag tag.
- 7) When placing the body bag tag on the outside of the bag please make sure that the wires are securely tied to the bag, so it doesn't blow or fall off.
- 8) Engraved name plates will have the pets name on them unless something else is indicated inside the box on the order form. They will be ordered exactly how it is written on the order form.
- 9) If you have any questions at all, are running low on supply or need anything please don't hesitate to call we are here to serve. 509-237-1211